

Wednesday 12 July 2023

Dear Customer,

## COMPLETION OF TWO-YEAR WORK PROGRAMME IN GLENORCHY

Aurora Energy (your local electricity distribution company) announced a large work programme at the end of 2021 in the Glenorchy area, as part of our \$500 million investment plan to upgrade the electricity network in Otago. We're pleased to let you know that we have now completed the following work in the Glenorchy area:

- 110 power pole replacements
- 25 crossarm replacements
- A new 11 kV air break switch installed in the Rees Valley
- Power lines in Mid Rivers (approximately 2.3km) realigned
- New voltage regulator site in Glenorchy upgraded
- Increased the reach of the area that the Glenorchy generator can supply – past the township towards Paradise, Kinloch, and Greenstone (the end of the line).

Earlier this month, our contractors ElectroNet completed the final stages of this programme by rebuilding the electricity network across Dart River and through Diamond Lake, and installed new piles, 21 power poles, and 2.7km of power lines. This work will benefit the community by assisting with flood resistance from stronger structures, and the new power lines will allow for increased capacity/future growth. Here is a video taken by the helicopter crew of work underway across Dart River: <https://www.youtube.com/watch?v=FOLTCpMMW5c>

We know large programmes of work like this can be disruptive within a community, and as a way to say thank you for your patience, Aurora Energy has committed to donating \$5,000 to the Glenorchy Museum group for the new museum outdoor exhibition.

### Future Work:

We are making good progress with our five-year investment programme and as part of our maintenance and management of the electricity network there will be ongoing work in order to improve the safety and reliability of your power supply. We are increasing our use of bundled work so that multiple jobs are packaged together, which reduces the overall number of planned outages.

On behalf of the whole Aurora Energy team and our contractors ElectroNet and Delta, we'd like to thank you once again for your goodwill while we undertook this work. Please see overleaf for some fantastic photos that our contractors captured during the work.

### Do you have any questions?

Please contact Aurora Energy at 0800 22 00 05 or send us an enquiry at [www.auroraenergy.co.nz](http://www.auroraenergy.co.nz)

Kind regards,

**Chris Sharman**  
Aurora Energy Project Manager

Here are some pictures taken by our contractors over the last two years:

