



18 June 2019

Chair John Glover  
 Glenorchy Community Association  
 By Email: [gycommunityassn@gmail.com](mailto:gycommunityassn@gmail.com)

**GLENORCHY COMMUNITY ASSOCIATION MEETING WITH MAYOR AND CE**

Dear John,

Thank you for the opportunity to meet with members of the Glenorchy Community Association committee on 22 March 2019. The Mayor and I were pleased to hear about the issues important to your community and to have the opportunity to address your questions.

There were a number of items raised in the meeting that we were unable to respond to immediately. We have since following up with relevant Council staff and are able to provide the following updates.

Topic	Update
<p><b>Maintenance public toilets at Glenorchy Hall</b></p>	<p><i>Community Association Request: These toilets drain into a septic tank and the community feels the tank and filters aren't maintained enough. The toilets get a high volume of use and the septic tank often overwhelmed. There have been many RFS raised about this and they would like to know if there is a better solution.</i></p> <p>The toilets have been increasingly used by a growing number of day visitors and we are aware of a number of complaints. The Council is installing eight new toilets in Glenorchy which should alleviate pressure on these facilities. As an immediate remedy we have amended the current maintenance contract as follows;</p> <ol style="list-style-type: none"> <li>1. The cleaner must check the venting "mushroom" every day to ensure water levels are well below the outlet intake (approx. 75-100mm)</li> <li>2. Should the levels rise above the 75mm level - that the septic chamber is emptied immediately</li> <li>3. The two portaloo's will remain in place until visitor numbers decline as the winter months approach.</li> </ol>
<p><b>Transport/ parking plan</b></p>	<p><i>Community Association Request: Can a transport and parking plan be developed for the Glenorchy township?</i></p> <p>We acknowledge this planning needs to be done however our current focus is on addressing the transport and parking issues for Queenstown and Wanaka. We appreciate the growing pressure on the township but Council is required to prioritize its resources. We have noted the Associations request and will ensure it is on the planning programme however we are not in a position to commit any resources immediately.</p>

<p><b>Greenwaste</b></p>	<p><i>Community Association Request: Concerned that as the base of the greenwaste site is gravel, when diggers turn and ready to mulch, they pick up a lot of gravel with this. Can we put this onto a simple concrete base instead? Professional signs also required to advise how to separate green waste and ensure no contamination?</i></p> <p>QLDC's Property and Infrastructure Team have as visited the site this week to review requirements for minimising contamination of the greenwaste. The proposed improvements being considered include:</p> <ul style="list-style-type: none"> <li>• new signage at entry points explaining what can and can't be dumped for mulching</li> <li>• signage indicating residential green waste only, and fines for breaching this rule</li> <li>• a sleeper and wire rope fence at the entrance (no gate)</li> <li>• sleepers set as posts at the exit along with exit only signage</li> <li>• new signage on the bank behind the site indicating where different materials must be placed.</li> </ul> <p>A quote will be obtained for this work within the next two weeks and then a decision will be made on commencement of these proposed improvements.</p> <p>To reduce issues such as gravel in the mulch, the greenwaste will be more regularly turned/heaped. A base of greenwaste will also be retained which should minimise the gravel in the mulch. The contractor who is heaping the material is well aware of not picking up material/rocks off the floor and will ensure this is not the case.</p>
<p><b>Tungsten mining</b></p>	<p>We followed up on the issue raised regarding Tungsten and you will be aware we have separately responded on this.</p>
<p><b>Speed limit on main road to Glenorchy</b></p>	<p><i>Community Association Request: Concerned about the possible change to the speed limit on the main road from Queenstown to Glenorchy.</i></p> <p>Update from Polly Lambert, Policy &amp; Performance Programme Manager, Asset Planning: <a href="mailto:polly.lambert@qldc.govt.nz">polly.lambert@qldc.govt.nz</a></p> <ul style="list-style-type: none"> <li>• QLDC has a <a href="#">Speed Limit Bylaw</a> which enables QLDC to manage speed limits on local roads in the district. However there have been several relevant legislative changes since the current bylaw was last reviewed in full in 2009, hence QLDC is in the process of reviewing the existing bylaw.</li> <li>• Staff have been reviewing all roads across the district to determine the safe and appropriate speeds for each road/area. This review adheres to the New Zealand Transport Agency's (NZTA) comprehensive speed management framework which is used to guide recommendations and considers the full road environment e.g. land use, operating speeds, surrounding environment, carriageway.</li> <li>• Consultation has now closed and representatives of the Glenorchy Community Association spoke at hearings held last week. Recommendations from the Hearings panel will go to Council at the end of July 2019.</li> </ul>

<p><b>Bennett's Bluff viewing area project</b></p>	<p><i>Community Association Request: An update on the Bennett's Bluff viewing area project.</i></p> <p>The Bennetts Bluff Safe Viewing Area project originally received tender prices from the market that were far greater than the independent estimate and project budget. Therefore, Council declined appointing a contractor to reconsider available options and explore funding opportunities. A key concern raised from the tender submissions was that the scheduled construction period was too constrained to meet the original Labour Day deadline and this was potentially driving the high costs.</p> <p>Council has now considered a number of options for value savings and revised the programme to better accommodate the contractors' feedback. The intention is for the works to commence after winter and complete by 1<sup>st</sup> December 2019 ahead of the summer peak period. Council has also secured additional funding through the Tourism Infrastructure Fund (TIF) and is now working on final approvals with DOC.</p>
<p><b>Bus park on DOC centre site</b></p>	<p><i>Community Association Request: Can a dedicated bus park be established on the site the DOC centre is currently based on?</i></p> <p>Community Services Manager Thunes Cloete will investigate the option of a bus park on this site, and will discuss this with local Department of Conservation manager.</p>
<p><b>QLDC acquisition of Bible Terrace</b></p>	<p><i>Community Association Request: Provide an update on the QLDC acquisition of Bible Terrace (Bible Face).</i></p> <p>Council has been reluctant to take on the Bible Face due to the additional ongoing cost of maintaining this face. The Community Association has more recently indicated a willingness to take responsibility for the land if purchased by Council.</p> <p>The Council is currently in negotiations with the landowner regarding the conditions of transfer of the land.</p>

Thank you once again for the opportunity to meet with your association and to get feedback on what is vital to your community. It is encouraging to meet such a group of committed local citizens, and we hope that through this regular engagement that Council can continue to deliver good service and support to its small communities.

Yours sincerely



Mike Theelen  
Chief Executive