

## AURORA ENERGY LIMITED

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Monday 31 January 2022

## IMPORTANT NOTICE: GLENORCHY WORK PROGRAMME UPDATE

Dear Customer,

Aurora Energy (your local electricity distribution company) is partway through a major programme of much-needed network investment. In November we updated the community on plans to upgrade the network that supplies Glenorchy and surrounding areas.

### What has happened so far?

The first phase of the project was completed last year. Three power outages allowed us to replace 36 poles and 6 cross arms. We also completed modifications to our generation site and are working towards increasing the area it can supply.

### Upcoming work

Work resumed with late January and will continue throughout February and March with ElectroNet focusing on replacing power poles and crossarms in areas outside of the township, on the main line from Queenstown and the smaller spurs. DELTA have a project to replace the voltage regulators, which will improve quality of supply to the area, this work will be fitted in with the ElectroNet outages.

A reminder of the work underway:

- Replacement of 110 power poles
- Replacement of 25 cross arms
- Realignment of power lines (out of the swamp area) in Mid Rivers (approx. 2.3km)
- A rebuild of the network across Dart River crossing (approx. 2.5km)
- A rebuild of the network through Lake Diamond and onto Paradise (approx. 1.5km)
- Two new 11kV air brake switches (used for isolating or switching the network)

In April - May we propose to will tackle the Dart River crossing and work at Lake Diamond– when the river is at its lowest, this work is subject to Otago Regional Council consent approval.

To do this work safely, we need to temporarily disconnect power to local residents to ensure the contractors working on the lines, and the public, stay safe. Please note, **this is not your formal outage notification**. You will receive the official outage notifications directly from your electricity retailer (who you pay your bill to) in advance. Information on planned outages is also available on our website, [www.auroraenergy.co.nz/outages](http://www.auroraenergy.co.nz/outages) or on our Facebook page, [www.facebook.com/auroraenergynz](https://www.facebook.com/auroraenergynz)

### Do you have any questions?

Please contact Aurora Energy at 0800 22 00 05 or send us an enquiry at [www.auroraenergy.co.nz](http://www.auroraenergy.co.nz)

We thank you for your goodwill and patience as we undertake this important work on the network as quickly and safely as possible.

Kind regards,

**Chris Sharman**

Aurora Energy Project Manager