

Tuesday 14 November 2023

## **NETWORK INVESTMENT AND PLANNED POWER OUTAGES FOR GLENORCHY**

Dear Customer,

Aurora Energy (your local electricity distribution company) is partway through a large, five-year work programme and is investing over \$500 million to upgrade the network. We are making good progress with our maintenance schedule of the electricity network and there will be ongoing work in order to improve the safety and reliability of your power supply.

### **Planned Work**

On Thursday 14 December and Wednesday 31 January we are replacing seven power poles, three pole transformers, repairing six power poles, and replacing 1.3km of power lines through the Glenorchy township. This work will improve the safety and reliability of your supply and will be conducted by our contractors Delta. Please see overleaf a map of the work area.

Unfortunately, this work is taking place on the line that the Aurora Energy generator is connected to, so we are not able to run it for these outages. Generation will be provided for Glenorchy School and the hall for school prizegiving.

**You will receive official planned power outage notifications directly** from your electricity retailer (who you pay your bill to) in advance, however we wanted to provide you with some context around why these power outages are required. Information on planned outages is available on our website [www.auroraenergy.co.nz/outages](http://www.auroraenergy.co.nz/outages)

### **Traffic Management**

There will be traffic management along the work area prior to and during both outages. As the work is mainly off the shoulder of the road this should be achieved by reduced speeds and lane shifts, there may be minimal short stops where the lines cross the road to allow our contractors to carry the work out safely.

### **Please remember:**

- Your water supply may be impacted by these outages, so please plan accordingly
- Do you know anyone in the community who is medically dependent? Please check in on your neighbours and make sure they are prepared
- Keep your fridge and freezer door closed as much as possible. An unopened fridge will keep contents cool for up to 4 hours and an unopened freezer for up to 48 hours
- This letter has been sent to your electricity retailer contact. If you are not the current tenant or landowner, please pass it on to the relevant party.

If you have any questions, call us on 0800 22 00 05 or send us an enquiry through our website.

We thank you for your goodwill and patience as we undertake this important work on the network as quickly and safely as possible.

Kind regards,

**Chris Sharman**  
Aurora Energy Project Manager

Map shows area of planned work, plus the power poles scheduled to be repaired or replaced

