

Wednesday 17 May 2023

## **GLENORCHY NETWORK UPGRADES CONTINUE IN DART RIVER AND DIAMOND LAKE**

Dear Customer,

Aurora Energy (your local electricity distribution company) is partway through a large, five-year work programme and is investing over \$500 million to upgrade the network. Last year, we wrote to give you an update on the work we had completed in the Glenorchy area between 2021 and 2022. We would like to update on some further work in May and June.

### **Planned Work**

Work is already underway with our contractors ElectroNet to rebuild the network across Dart River and through Diamond Lake. The work is scheduled to continue until mid-June and will see nine sets of new piles and 13 new poles installed, as well as 1.8km of power lines replaced in the Dart River crossing. In the Diamond Lake area we will replace one set of piles, eight poles and 970m of power lines. Both projects will benefit the community by assisting with flood resistance from stronger structures, and the new power lines will allow for increased capacity for future growth.

Naturally this is a difficult area to work in and is only able to be completed when the river is at its lowest and at the time with the lowest impact to the local wildlife. This work was subject to Otago Regional Council consent approval, as well as consultation with local iwi and stakeholders. We have done everything we can to make sure the work is carried out as safely and easily as possible. Please be aware the new lines will be installed using a helicopter operating at low levels above the riverbed, which may create some dust dependant on the riverbed conditions.

A planned power outage is required to complete this work. Please note, **this is not your formal outage notification**. You will receive the official outage notification directly from your electricity retailer (who you pay your bill to) in advance. Information on planned outages is also available on our website [www.auroraenergy.co.nz/outages](http://www.auroraenergy.co.nz/outages). Alternately, if you have any questions, call us on 0800 22 00 05.

### **Please remember:**

- Your water supply may be impacted by these outages, so please plan accordingly.
- Do you know anyone in the community who is medically dependent on electricity? Please check in on your neighbours and make sure they are prepared.
- Keep your fridge and freezer door closed as much as possible. An unopened fridge will keep contents cool for up to 4 hours and an unopened freezer for up to 48 hours.
- This letter has been sent to your electricity retailer contact. If you are not the current tenant or landowner, please pass it on to the relevant party.

### **Do you have any questions?**

Please contact Aurora Energy at 0800 22 00 05 or send us an enquiry at [www.auroraenergy.co.nz](http://www.auroraenergy.co.nz)

We thank you for your goodwill and patience as we undertake this important work on the network as quickly and safely as possible.

Kind regards,

**Chris Sharman**  
Aurora Energy Project Manager